

## 10 Year Non Prorated Makrolon® Corrugated Polycarbonate Product Warranty

Offered by Resolite and Produced by IMSA, S.A. de C.V.

IMSA Plastics warrants that its polycarbonate corrugated sheets products (Product) made with Makrolon® PC resin branded polycarbonate will, at the date of purchase, be free from defects due to faulty manufacture or workmanship in accordance with AS4256.5-2006 (Workmanship clause)

## Loss of Light Transmission -Lifetime Warranty

IMSA Plastics warrants that for the commercial life of the Makrolon® Products (subject to the terms below) they will not lose the ability to transmit light.\* In the event that a Product fails to comply with this warranty, IMSA Plastics will provide a full replacement of the Product, or in the case of a discontinued line, its equivalent.

\*The loss of light transmission will not exceed 11% in the first 10 years from the date of manufacture and 1% per year thereafter, as long as the sheet lasts in its original installation, available to the original purchaser (when tested in accordance with AS/NZS 4257.4-1994 Determination of diffuse light transmission).

## Weather Breakage - 10 year Warranty

IMSA Plastics warrants that for a period of 10 years from the date of manufacture, the Makrolon® Products (subject to the terms below) will specifically resist damage due to hail measuring up to 25mm in diameter. In the event that a Product fails to comply with this warranty, IMSA will provide a full replacement of the Product, or, in the case of a discontinued line, its equivalent.

## Terms

- 1 This warranty is limited to residential applications & applicable to the original purchaser only.
- 2 The Products must be stored, installed and cleaned in accordance with IMSA Plastic's written instructions which are available at the point of purchase.
- 3 This warranty does not apply to damage due to the following causes:
- (a) Impact of hail measuring greater than 25mm in diameter;
- (b) Extreme weather conditions, including but not limited to hurricanes, cyclones, tornados;
- (c) Accident, vandalism, fire or other like causes; or
- (d) Failure to comply with IMSA'S instructions for storage, installation and cleaning.
- 4 All claims made under this warranty must be made in writing to the Product Manager of IMSA Plastic's in Mexico and must include a copy of the original purchase documentation or other evidence of the original purchase date.
- 5 Following receipt of a claim made under this warranty, an authorized IMSA Plastics representative may choose to inspect the Product and if the claim is accepted, IMSA will retain the damaged Product and provide replacement Product or, in the case of a discontinued line, its equivalent.
- 6 IMSA Plastics is not responsible for costs associated with the removal and installation of the Product. These costs must be borne by the claimant. This warranty is strictly limited to the Products.
- 7 The benefits to the consumer under this warranty are in addition to other rights and remedies of the consumer under the law in relation to the goods to which the warranty relates and in no way limits, varies or excludes any express and implied rights and remedies under any relevant legislation in the country of sale.
- 8 These IMSA Plastics goods come with guarantees that cannot be excluded under the Mexican Consumer Law. You are entitled to a replacement or refund for a major failure. You are also entitled to have the goods repaired or replaced if the goods fail to be acceptable quality and the failure does not amount to a major failure.

For more information or questions, please contact Resolite @ 1-888-737-6548.

